



We are an engineering company engaged in the development and production of specialized environmentally friendly refrigeration technology. The technology used and integrated by MIRAI INTEX with innovative solutions opens new horizons in the field of cooling at ultra-low temperatures, aiming to minimize the negative impact of human on the environment. We offer our employees a unique opportunity to be an active part of a growing company, the ability to gain unique experience in a very interesting and innovative field.

**For our growing manufacturing plant in Brno we are currently looking for talented and driven colleagues for following positions:**

## TECHNICAL SUPPORT AND SERVICE MANAGER

### JOB DESCRIPTION:

- Preparation of project / product related calculations for potential customers.
- Preparation of technical proposals for the use of product and technology.
- Communication with customers on technical topics, troubleshooting.
- Creation and management of technical documentation for sales support.
- Coordination of technical communication with the marketing and sales department.
- Project management in the sales process.
- Providing cooperation to the marketing department in creating marketing publications and market research requiring technical background.
- Organizing and attending technical webinars.
- Development of the company's business strategy and service policy.
- Communication with customers and suppliers regarding installation, maintenance and servicing of machines.
- After-sales customer support - solving technical problems with customers.
- Service management of installed machines.
- Search for service partners.
- Company service network settings.
- Development and implementation of a service and installation training program.

### REQUIREMENTS:

- Secondary school / technical school.
- Ideally 5 years of experience in a similar position in the engineering environment.
- Knowledge of technical parameters of engineering products.
- Advanced English language. Another language, especially German and Russian, is an advantage.
- Driving license, active driver.

### WHAT DO WE OFFER YOU:

- Interesting work in an international working environment in technologically unique field.
- Space to use your experience at top level and possibilities for self-realization.
- The ability to actively participate in the growth and development of the company.
- Team of pleasant and motivated young professionals.
- Very good financial evaluation.
- Flexible working hours from Monday to Friday.
- Coffee and drinks for free workplace.

**CLICK HERE AND SEND US YOUR  
CV DIRECTLY**

